

Adjusting humidification settings

- 1 Touch **MENU** and select **Humidification**.
- 2 Select **Auto**.
- 3 Move the slider bar to select humidity level.
- 4 Touch **More Settings** if frost or condensation appears on the windows. Use a lower number to prevent frost or condensation. Use a higher number if indoor air is too dry. Window Protection limits the amount of humidity to prevent frost or condensation on windows. See notes below.
- 5 Touch **Done** to save your settings. Touch **Cancel** to ignore changes.



NOTE: The thermostat will not run the humidifier when the indoor humidity has reached the “Window Limit” that is displayed on the screen.



NOTE: Window Protection is available only if an outdoor air sensor is installed.



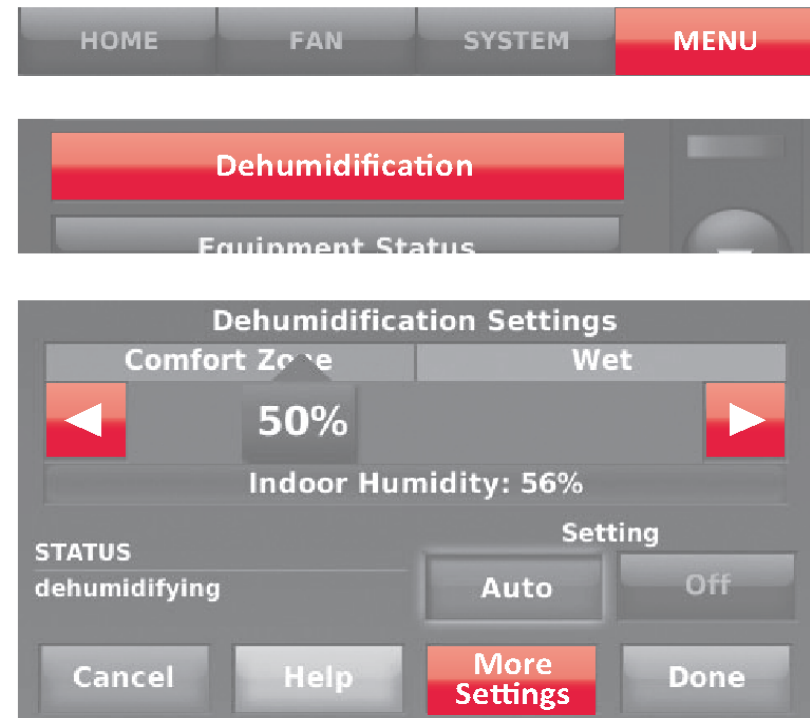
Adjusting dehumidification settings: residential use

This feature can control a dehumidifier or use your air conditioner to reduce humidity.

- 1 Touch **MENU** and select **Dehumidification**.
- 2 Select **Auto**.
- 3 Move the slider bar to select humidity level.
- 4 Touch **Done** to save your settings. Touch **Cancel** to ignore changes.



NOTE: If your air conditioner is used to control humidity, the temperature may drop up to 3° F below your temperature setting until humidity reaches the desired level.



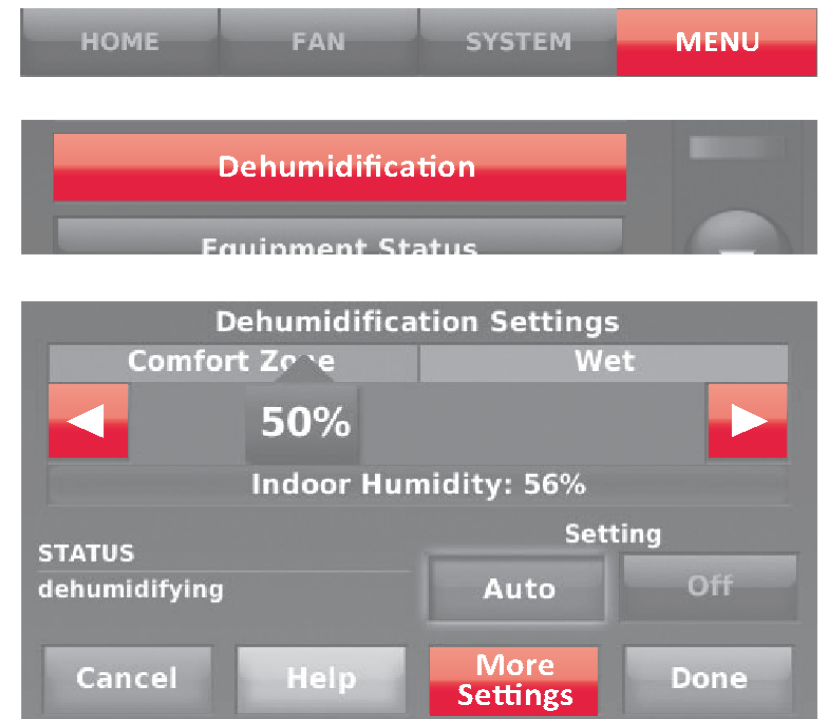
Adjusting dehumidification settings: commercial use

This feature can control a dehumidifier or use your air conditioner to reduce humidity.

- 1 Touch **MENU** and select **Dehumidification**.
- 2 Select **Auto**.
- 3 Move slider bar to select humidity level.
- 4 Touch **Done** to save your settings. Touch **Cancel** to ignore changes.

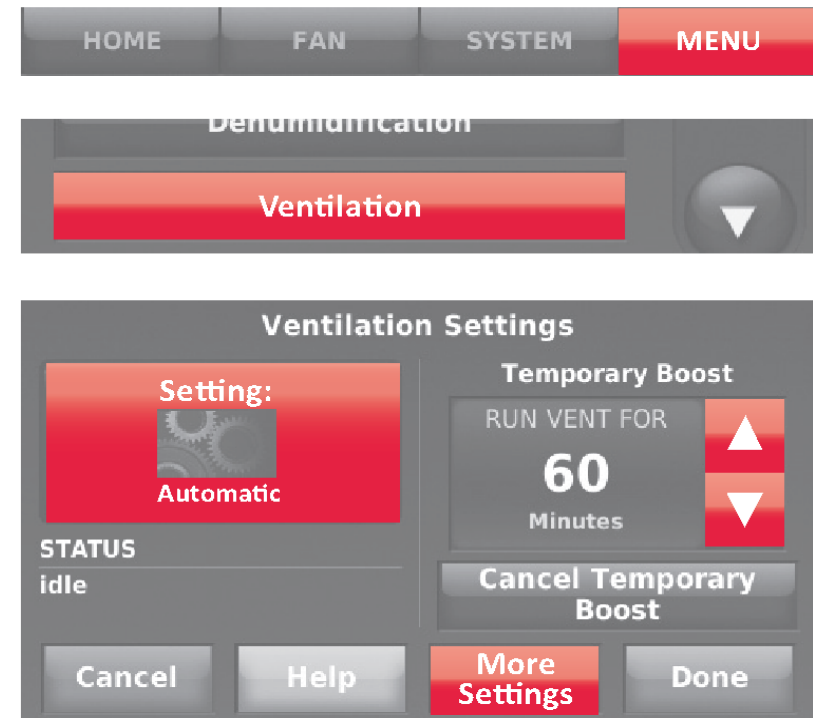
If your air conditioner is used to control humidity, the thermostat may use the following methods to maintain humidity:

- Cool from 1° to 5° F lower than your temperature setting.
- Run cooling for the minimum “on” time to reduce humidity.
- Run cooling and heating at the same time to reduce humidity without lowering the temperature.



Adjusting ventilation settings

- 1 Touch **MENU**, and select **Ventilation**.
- 2 Touch **Setting**, then select:
 - Auto:** Ventilation runs as programmed by the installer.
 - Off:** Ventilation remains off unless turned on using the timer.
 - On:** Ventilation is always on.
- 3 Touch ▲ or ▼ to run ventilation temporarily. To turn it off, set it to zero.
- 4 Touch **More Settings** to set maintenance reminders and lockouts. Select **Yes** to prevent ventilation from running during the Sleep or Unoccupied (commercial) program periods or when outdoor conditions exceed values set by the installer.

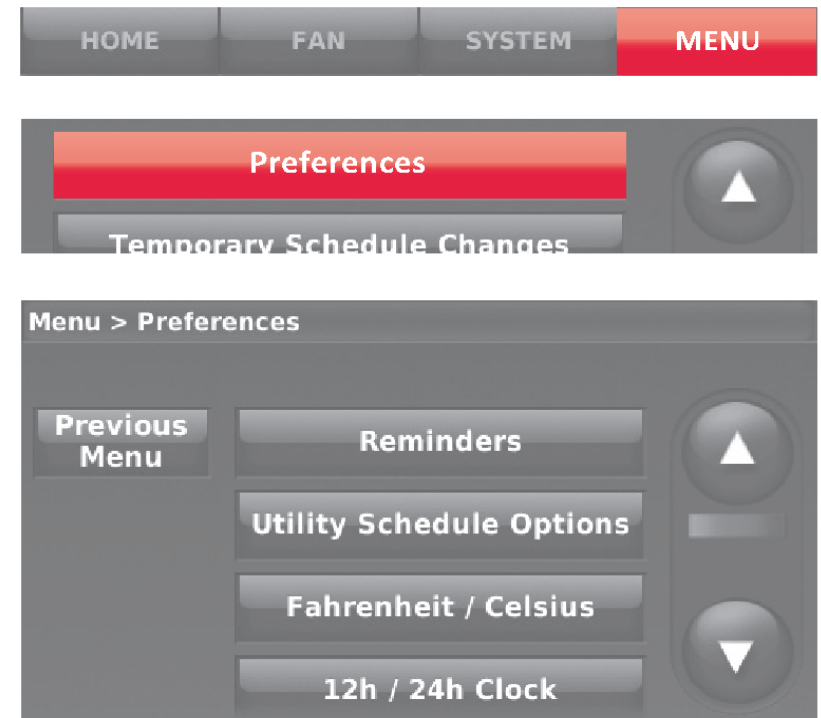


NOTE: If set up for humidification in heat mode, the ventilator will turn on to remove excess humidity if 10% or more above your humidity setting.

Setting preferences

Preference menu options let you select how the thermostat displays information or responds to certain situations.

- 1 Touch **MENU** and select **Preferences**.
- 2 Select an option and follow prompts:
 - Reminders to change filters
 - Display heat/cool diagnostic alerts
 - Utility Schedule options
 - Fahrenheit/Celsius display
 - 12/24-hour clock display
 - Screen color and brightness
 - Language choice
 - Scheduling options
 - Adaptive Intelligent Recovery
 - Restore default schedule
 - Daylight saving time
- 3 Touch **Done** to save your settings. Touch **Cancel** to ignore changes.



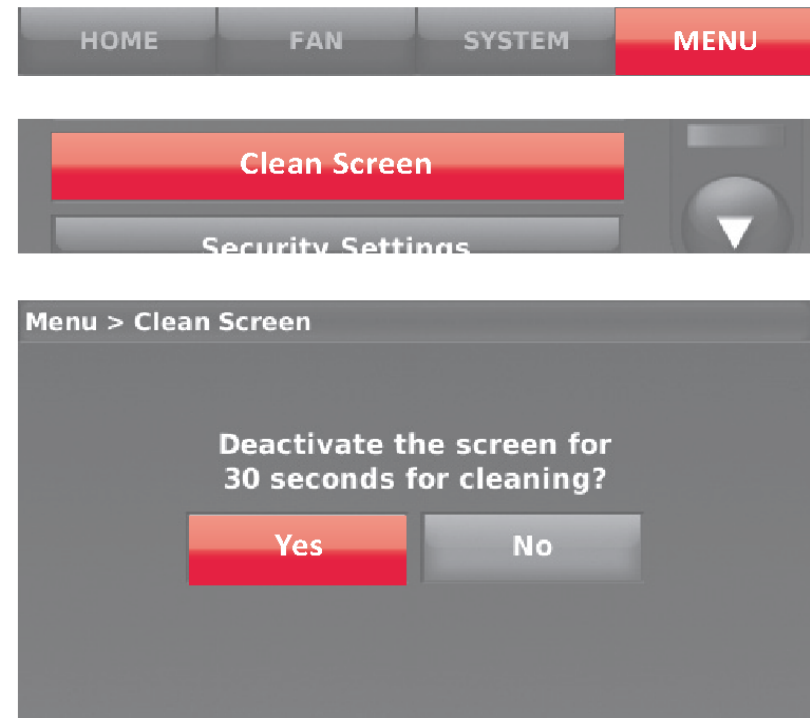
Cleaning the thermostat screen

When you select the Clean Screen option, the screen is locked so you don't accidentally change settings while you clean.

- 1 Touch **MENU**.
- 2 Select **Clean Screen**. A prompt asks if you want to clean the screen for 30 seconds.
- 3 Touch **Yes**. A countdown timer displays elapsed time until the screen is reactivated.




NOTE: Do NOT spray any liquid directly on the thermostat. Spray liquids onto a cloth, then use the damp cloth to clean the screen. Use water or household glass cleaner. Avoid abrasive cleansers.



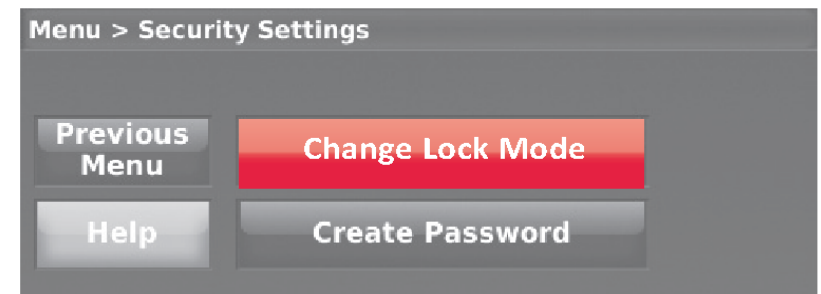
Adjusting security settings

You can adjust security options to prevent unauthorized changes to system settings.

- 1 Touch **MENU** and select **Security Settings**.
- 2 Select **Change Lock Mode**.
- 3 Select an option and follow prompts:
Unlocked: Full access allowed.
Partially locked: Only temperature can be changed.
Fully locked: No access allowed.

 **NOTE:** If you choose to use a password for additional security, write it here for reference:

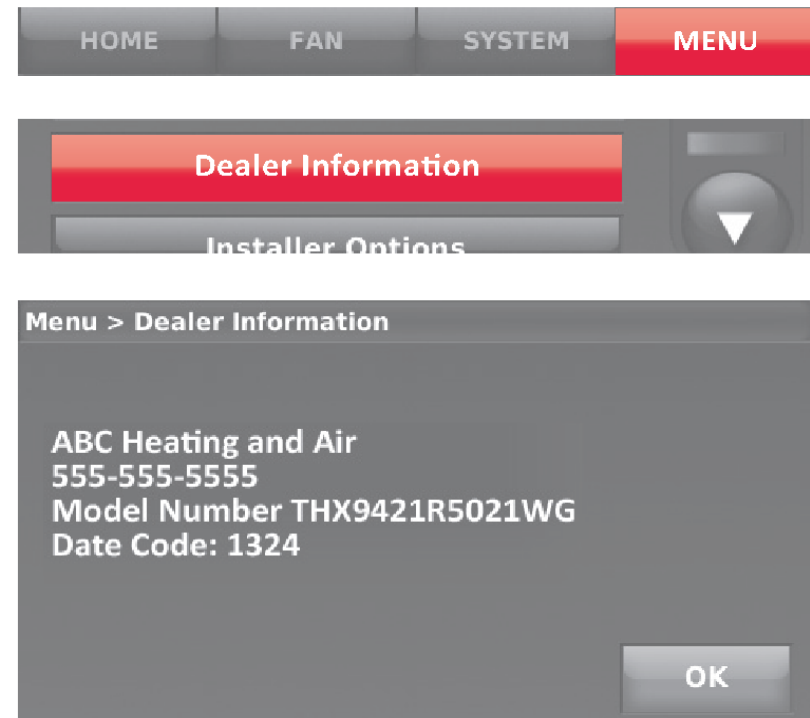
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Viewing dealer information

Check dealer information if you need to contact your installer for maintenance, repairs, or upgrades.

- 1 Touch **MENU**.
- 2 Select **Dealer Information**.
- 3 Touch **Done** to return to the menu.



Advanced features

Adaptive Intelligent Recovery (residential use only)—Over time, the Presitge® thermostat “learns” how long it takes your system to reach the temperature you want. It turns on the heating or cooling system earlier to make sure you’re comfortable at the time you expect. The thermostat displays “In Recovery” when it turns the system on early.

Dehumidification Away Mode—Your system can be set to control indoor climate while your home is vacant during the humid season. Before you leave, press **MENU**, then select **Dehumidification Away Mode**. Temperature and humidity will be kept at levels that protect your home and possessions. When you return, press **Cancel** to resume normal operation.

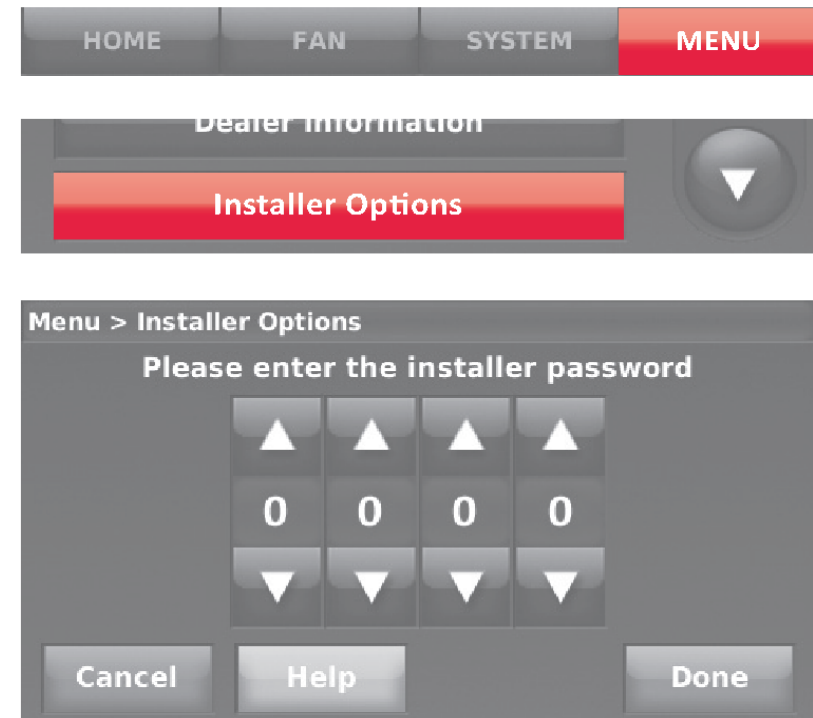
Compressor Protection—The thermostat keeps the compressor off for a few minutes before restarting, to prevent equipment damage. During this “off” time, the message “waiting for equipment” is displayed on screen.

Pre-occupancy Purge (commercial use only)—This feature turns on the fan 1 to 3 hours before each “occupied” time period, to provide a comfortable work environment when you arrive.

Installer options

Installer Options require a password and should only be changed by a qualified technician.

To prevent unintended changes or damage to your equipment, **do not change these options yourself.**



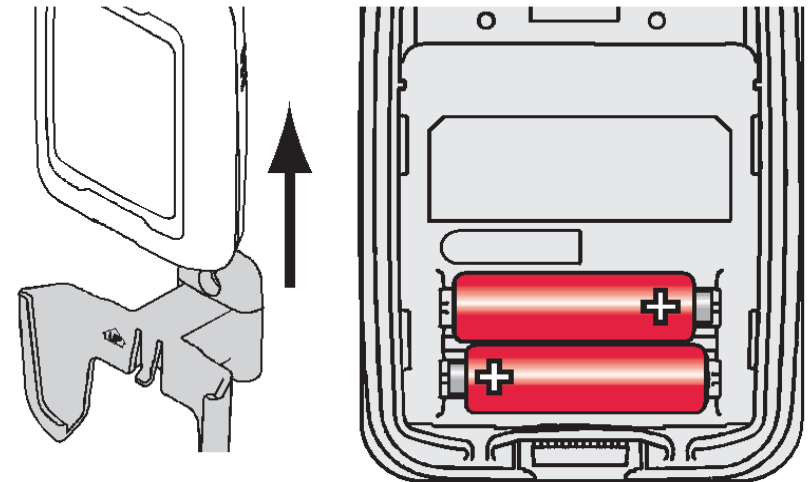
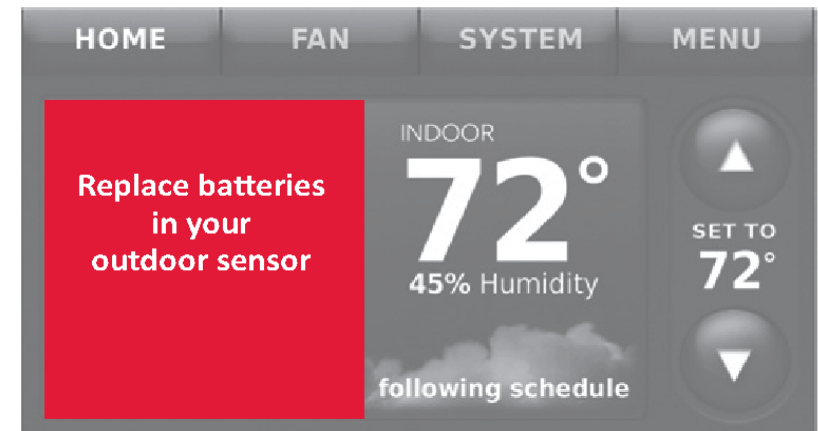
Replacing outdoor sensor batteries

Replace batteries in your outdoor sensor when a warning appears on the thermostat screen, about 60 days before batteries are depleted.

To replace the batteries:

- 1 Remove the sensor from the bracket.
- 2 Detach cover.
- 3 Insert 2 fresh AA lithium batteries.
- 4 Replace cover and set sensor back into bracket.

The outdoor sensor will restore communication with the thermostat a few seconds after new batteries are installed.



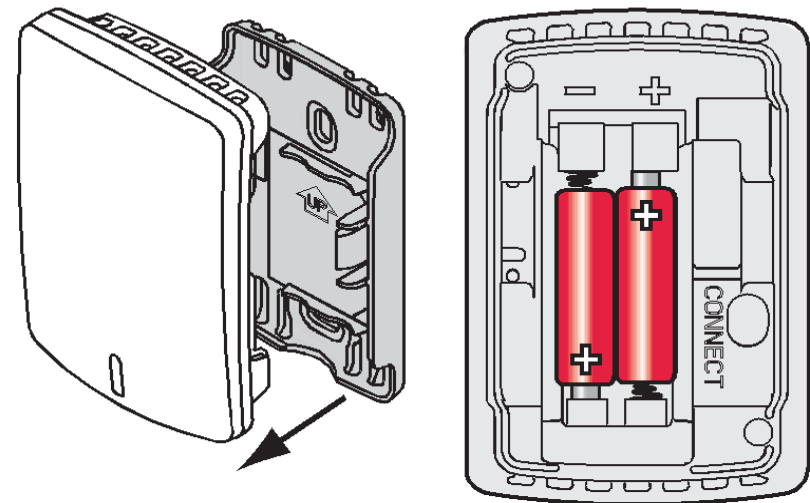
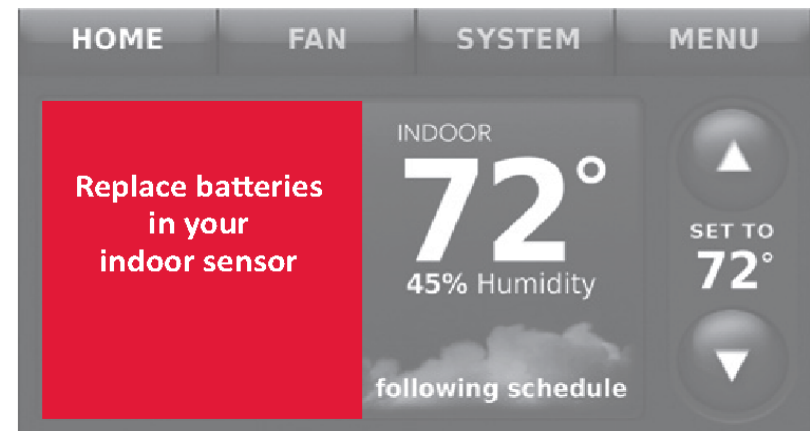
Replacing indoor sensor batteries

Replace batteries in your indoor sensor when a warning appears on the thermostat screen, about 60 days before batteries are depleted. When the sensor status light begins flashing red, battery power is critically low and will be depleted within 2–3 weeks. During normal operation, the status light remains off.

To replace the batteries:

- 1 Remove the sensor from wallplate.
- 2 Install 2 fresh AAA alkaline batteries. If the status light flashes green, batteries are good; if it flashes red, you must use fresh batteries.
- 3 Attach sensor to wallplate.

The sensor will restore communication with the thermostat a few seconds after new batteries are installed.



Using the temperature display

In some circumstances, the temperature displayed on the Home screen may not match the temperature near the thermostat. If your system is set up to use remote indoor sensors, it may be reading a sensor in another location.



Temperature reading depends on location of sensor

Using the humidity display

In some circumstances, the humidity displayed on the Home screen may not match humidity near the thermostat.

Some systems are set up to use two sensors, one to control humidification, the other for dehumidification. These sensors are often installed in different locations.

Depending on how your thermostat was installed, the thermostat Home screen will display humidity readings from only one sensor.



Humidity reading depends on location of sensor.

Optional accessories

Portable Comfort Control

If you have only one thermostat, you move this remote control from room to room (like a portable thermostat), to make sure the temperature is comfortable in the room you're using. If you have multiple thermostats, you can view and adjust the temperature in each room from your armchair.



Wireless Outdoor Sensor

With a wireless outdoor sensor, your Prestige® thermostat can display outside temperature and humidity. This information can also be displayed on your handheld Portable Comfort Control.



Wireless Indoor Sensor

If an indoor sensor is installed, your Prestige® thermostat will respond to temperature and humidity readings at the sensor location - providing comfort where the sensor is located. With multiple sensors, the thermostat can average temperature readings from each, to optimize comfort throughout your home.



Optional accessories

RedLINK™ Internet Gateway

The Honeywell RedLINK Internet Gateway gives you remote access to your Prestige® thermostat from the web, smart phone or tablet. You can view or adjust indoor temperature, system mode and other settings. The Gateway can also send alerts to as many as 6 email addresses to notify you if a problem occurs.



Wireless Entry/Exit Remote

This device mounts beside your door for one-touch control. Press **Away** to control to an energy saving temperature when you leave home. Press **Home** to control to a comfortable temperature when you return. To change pre-set temperatures, go to **MENU > Entry/Exit Remote Settings**.



Wireless Vent and Filter Boost Remote

This device mounts anywhere in your home (typically bathroom or kitchen) for convenient, on-demand ventilation. For increased ventilation, select 20, 40, or 60 minutes.



Troubleshooting

If you have difficulty with your thermostat, try these suggestions. Most problems can be corrected quickly and easily.

Screen is blank

- Check circuit breaker and reset if necessary.
- Make sure power switch at heating and cooling system is on.
- Make sure furnace door is closed securely.

Screen is difficult to read

- Change screen brightness using Preferences menu (see page 27).
- At 2 am each day, Prestige thermostats change screen colors for an hour, to prevent burn-in. Touch the screen at any time to restore pre-set screen colors.

Heating or cooling system does not respond

- Touch **SYSTEM** to set system to Heat. Make sure the temperature is set higher than the Inside temperature.
- Touch **SYSTEM** to set system to Cool. Make sure the temperature is set lower than the Inside temperature.
- Check circuit breaker and reset if necessary.
- Make sure power switch at heating & cooling system is on.
- Make sure furnace door is closed securely.
- If “Waiting For Equipment” is displayed, the compressor protection timer is on. Wait 5 minutes for the system to restart safely, without damaging the compressor.

Up to 5-year limited warranty

Honeywell warrants this product, excluding battery, to be free from defects in the workmanship or materials, under normal use and service, for a period of three (3) years from the date of purchase by the consumer. If at any time during the warranty period the product is determined to be defective or malfunctions, Honeywell shall repair or replace it (at Honeywell's option).

If the product is defective,

- (i) return it, with a bill of sale or other dated proof of purchase, to the place from which you purchased it; or
- (ii) call Honeywell Customer Care at 1-800-468-1502. Customer Care will make the determination whether the product should be returned to the following address: Honeywell Return Goods, Dock 4 MN10-3860, 1885 Douglas Dr. N., Golden Valley, MN 55422, or whether a replacement product can be sent to you.

This warranty does not cover removal or reinstallation costs. This warranty shall not apply if it is shown by Honeywell that the defect or malfunction was caused by damage which occurred while the product was in the possession of a consumer.

Honeywell's sole responsibility shall be to repair or replace the product within the terms stated above. HONEYWELL SHALL NOT BE LIABLE FOR ANY LOSS OR DAMAGE OF ANY KIND, INCLUDING ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING, DIRECTLY OR INDIRECTLY, FROM ANY BREACH OF ANY WARRANTY, EXPRESS OR IMPLIED, OR ANY OTHER FAILURE OF THIS PRODUCT. Some states do not allow the exclusion or limitation of incidental or consequential damages, so this limitation may not apply to you.

THIS WARRANTY IS THE ONLY EXPRESS WARRANTY HONEYWELL MAKES ON THIS PRODUCT. THE DURATION OF ANY IMPLIED WARRANTIES, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, IS HEREBY LIMITED TO THE THREE-YEAR DURATION OF THIS WARRANTY. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

This warranty gives you specific legal rights, and you may have other rights which vary from state to state.

If you have any questions concerning this warranty, please write Honeywell Customer Care, 1885 Douglas Dr, Golden Valley, MN 55422 or call 1-800-468-1502.

When the product is registered on-line at www.warranty.honeywell.com, the standard manufacture coverage stated above extends to a period of (5) years.

Regulatory information

FCC Compliance Statement (Part 15.19) (USA only)

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- 1 This device may not cause harmful interference, and
- 2 This device must accept any interference received, including interference that may cause undesired operation.

FCC Warning (Part 15.21) (USA only)

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

FCC Interference Statement (Part 15.105 (b)) (USA only)

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Equipment interface module, thermostats and outdoor sensor

To comply with FCC and Industry Canada RF exposure limits for general population/ uncontrolled exposure, the antenna(s) used for these transmitters must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located or operating in conjunction with any other antenna.

Portable Comfort Control

This portable transmitter with its antenna complies with FCC and Industry Canada RF exposure limits for general population/ uncontrolled exposure. This device must not be co-located or operating in conjunction with any other antenna or transmitter.

Section 7.1.2 of RSS-GEN

Under Industry Canada regulations, this radio transmitter may only operate using an antenna of type and maximum (or lesser) gain approved for the transmitter by Industry Canada. To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (e.i.r.p.) is not more than that necessary for successful communication.

Section 7.1.3 of RSS-GEN

Operation is subject to the following two conditions:

- 1 This device may not cause interference, and
- 2 This device must accept any interference, including interference that may cause undesired operation of the device.



This thermostat contains a Lithium battery which may contain Perchlorate material. Perchlorate Material—special handling may apply.

See www.dtsc.ca.gov/hazardouswaste/perchlorate

Need Help?

For assistance please visit <http://yourhome.honeywell.com>, or call toll-free:
1-800-468-1502 (residential installation) • **1-888-245-1051** (commercial installation)

Automation and Control Systems

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